



# SERVICE BULLETIN

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## Health Imaging Products

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Eastman Kodak Company, Health Imaging, Rochester, NY 14650

SERVICE BULLETIN NO. 288

Revised December 2000  
Supersedes August 1999

**3202 Kodak X-Omatic IDENTIFICATION CAMERA  
MODELS 2 and 2L**

**3256 Kodak X-Omatic IDENTIFICATION CAMERA  
MODELS MinR and MinR-L**

**3294 Kodak X-Omatic IDENTIFICATION CAMERA  
MODELS 4 and 4L**

### Service and Support of Identification Cameras

If you have **any** questions regarding *Kodak X-Omatic* IDENTIFICATION CAMERAS, (Warranty or Non-Warranty Service, parts or technical questions) please contact *Health Imaging Technical Support* at **1-800-336-4722**.

### Warranty Service:

Model	Warranty Period	Labor	Parts
ID Camera Models 4 and 4L	1 year.	Expense covered by Kodak.	Expense covered by Kodak.
ID Camera Models 2 and 2L	1 year.	Expense covered by Distributor.	Expense covered by Kodak.
ID Camera Models MinR and MinR-L	1 year.	Expense covered by Distributor.	Expense covered by Kodak.

## Warranty Service:

If you determine that your unit is within the warranty period and is in need of service, you may return it to the following locations for Warranty Service. For Model 2/2L and MinR/MinR-L cameras, you must first call Peko Precision Products, Inc. at 716-458-3350, to obtain an RMA Number. Provide the Model and Serial Number of the camera, that requires service. Make sure the camera is properly packaged for shipping, before returning the camera for service. Use the original packing material or call Peko Precision, Inc. and order p/n 904809.

Model	Serial Number	Return for Warranty Service to:	Call PEKO PRECISION PRODUCTS, INC. for RMA #
ID Camera Models 4 and 4L	All	EASTMAN KODAK COMPANY Health Imaging Division 1st Floor Building 9 East Dock 901 Elmgrove Road Rochester, NY 14653	N/A
ID Camera Models 2 and 2L	18,300 and above	PEKO PRECISION PRODUCTS, INC. 70 Driving Park Ave. Rochester, NY 14613	716-458-3350
ID Camera Models MinR and MinR-L	55,000 and above	PEKO PRECISION PRODUCTS, INC. 70 Driving Park Ave. Rochester, NY 14613	716-458-3350

## Non-Warranty Service:

For non-warranty service, reconditioning, or upgrades, you may contact:

X-Ray Cassette Repair Inc. 6107 West Lou Avenue Crystal Lake, IL 60014 (800) 752-4918
Rochester Cassette Repair, Inc. 251 East Ave, Suite 100 Hilton, NY 14468 (716) 352-4336
MXE 12107 W. Jefferson Blvd. Los Angeles, CA 90130 (800) 252-1801

**NOTE: Effective June 1, 1998 Kodak no longer performs Min-R upgrades or any other IDENTIFICATION CAMERA repair or reconditioning.**

**Deb Trubatch, Service Engineer- Rochester**

## **For More Information:**

### **U.S. Distributors Contact:**

**Health Imaging  
Customer Support Operations  
1-800-336-4722**

### **GCSS Personnel Contact:**

**Film Handling TAC  
U.S.: 1-800-822-1414  
Canada: 1-800-433-1414  
International: 716-724-4675**

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HEALTH IMAGING  
ROCHESTER, NY 14650

